

## Staying at New Gokula Farm

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### **While booking please note:**

Children aged 5 years or under stay free of charge unless you want a separate bed for them in which case they will be considered an adult and charged at full rate. All other children are considered adults.

If you are requiring separate rooms for the members of your group/family, please contact us to make the booking instead of booking online.

Check-in is between 2pm and 6pm. Check-out is at 10am sharp. As volunteers are maintaining the guesthouse, we request you respect these timings.

### **While in our guesthouse, please be mindful that:**

1. We are not a hotel but our guesthouse is an ashram (sanctuary), so please respect this space and your room by keeping it neat and tidy at all times and also when vacating your room.
2. Pets are NOT allowed in our guesthouse.
3. Cooking is strictly NOT allowed in the guesthouse.
4. *Prasadam* served in the community-dining hall must be consumed there and not in the guesthouse or in your room to maintain cleanliness. If you have your own snacks, please consume these outside or only in the lounge area of the guesthouse.
5. Damages in the guesthouse as a result of your negligence will be charged to you.

### **While visiting or staying at New Gokula:**

It is recommended that guests seek supervision of a staff member when desiring to befriend or feed our cows, bullocks or other animals as there are risks entering paddocks without staff supervision including touching the white tape electric fences.

Further, New Gokula is a spiritual haven with practicing monks and a temple. We require all visitors to respect the sanctity of our space by observing the following rules whilst on the property:

1. While on New Gokula premises, guests agree to observe and respect our rules of **NOT**:
  - a. consuming any intoxicants including alcohol, cigarettes, recreational drugs etc.
  - b. engaging in gambling activities,
  - c. eating any kind of meat, fish, eggs, mushrooms, onions or garlic,
  - d. keeping any pets in your room.
2. Please maintain appropriate dress code by dressing modestly.
3. Please respect our animals, fish and birds by NOT feeding them without prior permission from our office staff.
4. Please remember to shut any gates you open while on the farm. This helps stop our animals from wandering into our gardens.

5. Our gardens and the flowers, fruits, vegetables, herbs etc. that we grow are for the pleasure of Lord Krishna and our visitors. Please respect these by just viewing them and not plucking.
6. Please supervise your children at all times while you are at New Gokula.
7. We are dependent on rain for our water supply so please use water sparingly.
8. The pure vegetarian food we serve is blessed and called *prasadam*. Please honor this and take only what is necessary to avoid wastage.
9. During meal times, please wait to be served if there are servers. If there are no servers, please wash your hands and serve yourself. Please wash your hands before serving yourself again while eating.
10. We serve breakfast at 9am, lunch at 1:30pm and dinner at 7:30pm. If you require eating outside these times, please bring your own snacks, especially if you have young children with you.
11. Please limit any noise after 9pm as most farm residents start their day at 4am, which means early to bed.
12. New Gokula accepts no responsibility for loss or damage of your personal property.
13. Personal belongings left behind will be kept for two weeks after which we will donate or dispose of these. Please ring us to arrange pick up.
14. Guests are requested to bring their own towels and toiletries.

We encourage all our guests to do some volunteer service (karma yoga) to get a real feel for what it means to live in an ashram. If you are interested, please speak to our office staff to organize some tasks that may inspire you.

We are happy you have chosen to spend time at New Gokula and hope you have an enlivening experience.

#### **Cancellation policy**

- If you cancel your booking more than 2 weeks before your stay, we will provide a full refund.
- If you cancel your booking more than 48 hours before your stay, we will provide a 50% refund.
- We are unable to provide refunds for bookings cancelled less than 48 hours before your stay.

For any further clarification, please contact us.

#### **New Gokula Farm**

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